

The Burgoyne Covid Guidelines

Welcome to The Burgoyne

We would like to reassure you that we have taken every measure to protect you and our team. We follow the latest Government guidelines at all times to ensure that you have a safe and relaxing home away from home experience.

Please help us keep you and others safe by acting responsibly and following the guidelines below:

- On arrival please **wash your hands** or **use the sanitiser** found in all communal areas
- Please follow the latest Government social distancing guidelines and **respect other guest's personal space**
- **Avoid unnecessary direct contact** with others e.g. shaking hands
- Please do **not move any furniture** as it has been positioned in accordance with guidelines
- Please **respect the staff's advice** on dining times and table positioning
- When travelling through the building please **keep contact with surfaces to a minimum.**
- Please **be considerate of other guests and staff**
- When moving from one area to another **please wash or sanitise your hands**

Breakfast & Dining

Please inform us of your preferred times for evening meals so that we can ensure that the appropriate spacing is maintained in the dining areas. We hope to accommodate all requests but may need to offer alternative dining times if demand is high.

Cleaning

To keep everyone as safe as possible we have increased the frequency of our communal areas cleaning schedule and have removed some amenities as recommended by the guidelines. However, if you would like any of the items listed below, we can arrange for them for you:

Additional towels/linen, bathrobes, magazines, local guides and maps, extra tea/coffee, hand lotion, room service for meals (£10 per tray charge applies)

We hope these necessary measures do not cause you any inconvenience, and if there is anything we can provide you with during your visit, please do not hesitate to ask a member of staff.

Warm Regards,

The Burgoyne Team